



Warranty Information

Claim Process

Please contact your dealer if you believe that you need warranty repair work performed on your trailer. Your dealer will contact a So-Cal Teardrops service representative to process your claim. If approved, your dealer may be authorized to perform the repair work onsite, or So-Cal Teardrops may request your trailer be returned to the factory for repairs. Do not return your trailer directly to the So-Cal Teardrops factory without prior claim approval and scheduling through your dealer.

1- Year Limited Warranty

So-Cal Teardrops makes every effort to assure that its products meet high quality and durability standards, and warrants to the original purchaser that this product is free from defects in materials and workmanship for a period of one (1) year from the date of purchase. So-Cal Teardrops does not include warranties on the following specified products used in the manufacturing of our product. These components or products may or may not have their own warranties (Example): chassis, tires, wheels, axles, jacks, couplers, windows, appliances, plywood, electrical fixtures and/or components. So-Cal Teardrop does not warrant these items warranted by our suppliers. Paint is not included in our warranty. For component parts, the warranty claim will be presented to the respective component manufacturer. The So-Cal Teardrops warranty will be honored if the product is returned to So-Cal Teardrops or a repair facility authorized by So-Cal Teardrops.

Reasonable notification and time will be allowed for performing warranty repairs. Loss of time/use, inconvenience, rental of substitute equipment is not included in this warranty. Any service charges, towing charges, or transportation costs are the responsibility of the purchaser. This warranty is void if the product has been misused in any way. This includes overloading, improper load distribution, lack of preventive maintenance, repairs by others, alteration, abuse, or use for other than what the trailer was designed for. So-Cal Teardrops reserves the right to determine whether the product was misused in any way. We shall in no event be liable for death, injuries to persons or property, or for incidental, contingent, special or consequential damages arising from the use of our product.

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